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Summary of discussion. Second Roundtable on communication and education for development. International Development Research Centre. Ottawa, Canada. Hosted by UNICEF

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SUMMARY OF DISCUSSION

SECOND ROUNDTABLE ON COMMUNICATION AND EDUCATION FOR DEVELOPMENT

International Development Research Centre Ottawa, Canada

July 6-7, 1989

Communications Division, International Development Research Centre, P. O. Box 8500 Ottawa, Ont., CANADA KIG 3H9

INTRODUCTION

The first inter-agency Roundtable on Communication and Education for Development was hosted by UNICEF on 29-30 March, 1988. It was an informal exchange of experiences among donor and implementing agencies involved in communication and education activities. At that meeting it was revealed that "the group's collective experience revealed wide variations among the various agencies in the way in which communications/information/education activities are organizationally placed and administered" but that "collaboration among agencies in communications need not and should not be hampered by these discrepancies". It was decided that the group should come together again in 1989 to discuss possible collaboration and case studies. Charles Morrow of the Canadian International Development Agency and Clayton Bailey of the International Development Research Centre of Canada, offered to host the second Roundtable in Ottawa. The discussion in this Roundtable was centered around the concept of "sustainable development". A number of Canadian colleagues involved in international communication/education/extension activities as well as colleagues from IDRC and CIDA were invited to join the discussion and contributed a great deal to the sessions.

PRESENTATION SESSION - JULY 6th A.M.

Following self-introductions by participants (see list attached), three case studies were presented:

- 1. <u>Gary Gleason</u>, Senior Project Officer with UNICEF and <u>Yilmaz</u> <u>Zenger</u>, a private consultant, presented some details on the progress of the Expanded Programme of Immunization (EPI) in Turkey. Particular emphasis was placed on the marrying of education and health sectors and public and private sectors to create awareness of immunization needs and to achieve objectives. The use of computer-generated animation for motivational and instructional television programs was presented. Gleason stressed the importance of using media professionals to develop suitable language in messages rather than relying on health specialists who are amateurs in the delivery of messages through modern mass media.
- 2. <u>Sylvie Cohen</u>, Planning and Evaluation Officer, UNICEF, New York, presented preliminary findings in the rapid assessment of the social mobilization component of EPI programs in Nigeria and Senegal. She outlined how EPI campaigns had increased awareness of services, and provided greater visibility, credibility and political commitment to public health services. However, on the downside she discussed the difficulties of sustaining programs and motivating people

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to complete immunization schedules; the problem of creating demand that cannot be met by existing services; the lack of integration with interpersonal communication systems such as health education units and the lack of resources in the latter sector; and many other constraints. The findings of the rapid assessment are being fed into a new publication entitled "UNICEF Policy and Procedures Manual on Social Mobilization".

3. <u>Charles Morrow</u> of CIDA presented a case study concerning a CIDA-funded handpump project in Northern Ghana. He pointed out how the project was a learning experience in sustainable development for CIDA as it went from an unsuccessful "hardware" or "technology push" approach (the main technology being 2,500 Canadian handpumps) to a project which involves many "software" communication elements such as popular theatre, low-cost audiovisual aids and radio learning groups. More emphasis is now being placed on adult education/community participation methods to encourage better practices and to improve pump maintenance. There has been close cooperation with the World Bank/UNDP Handpump Testing Program in an attempt to find a suitable replacement pump which villagers themselves can maintain.

Everett Rogers was invited to comment on what had been learned from the case studies presented and the discussion surrounding them. His main points were:

- 1. The need for better needs assessments/situation analysis.
- The need for <u>better planning</u> the matching of program processes with needs not met, segmentation of audiences, deciding on campaign design or other strategies.
- 3. The need for <u>better implementation strategies</u> often using multisectoral approaches: proper training, creating and timing messages, carrying out rapid assessment in midcourse.
- 4. The need for <u>better summative evaluation</u> of communication activities - deciding to continue, discontinue or change strategies.
- 5. <u>Research into the sustainability of efforts</u> sometimes returning to the scene 10 years later to see what has happened.

PRESENTATION SESSION 2 - JULY 7th A.M.

Nigel Fisher, Deputy Executive Secretary of the Interagency Commission, World Conference on Educational for All, presented the objectives of this conference hosted by UNDP, UNESCO, UNICEF, and the WORLD BANK, to take place in Bangkok, March 5-9, 1990. The reasons for the conference? --- the education sector faces a global crisis: rapid gains in expanding education are now being eroded in many countries; nearly one billion illiterates worldwide; poor quality primary schooling; dropouts; reduced spending in the education sector due to recession and structural adjustment. The organizers of the conference believe that the time is right to attempt to bring education back onto the agendas of donor agencies and national governments because of the "growing consensus that human resource development is at the core of any development process --- that education, the empowerment of the population with basic levels of learning, skills and knowledge, is the right of all". The organizers also believe that modern communications technology used in both formal and nonformal educational settings have a powerful role to play in the new education thrust, both in creating awareness and commitment and in learning programs. (A full outline of Mr. Fisher's presentation is attached.)

Sheldon Shaeffer, Associate Director for the Education, Population and Society Program in IDRC's Social Science Division, presented his for involvement in the conference. Specifically, the Program plans to commission papers on: the use of distance education in primary education reform; life-skills learning within the context of community-based intervention programs; the use of participatory, school-based, and community-supported innovations in formal basic education. It is planned that these papers will form part of the background to several thematic roundtable discussions at Bangkok. (Besides the plenary sessions, it is planned that the conference will encompass 24 thematic roundtables organized around major areas of emphasis and 24 illustrative roundtables to document specific country-wide projects or processes).

A good deal of debate ensued on how to position communications issues on the agenda of the conference. (UNICEF and IDRC are working together on possible further input from a communication's perspective.)

DISCUSSION SESSIONS - JULY 6 P.H. AND JULY 7 P.M.

Below are some written and spoken points made by participants. They are not meant to represent a complete summary. Rather, they represent some of the main themes running through the discussion.

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It should be evident from these comments that no overall consensus was reached on common language, processes or strategies. It should be evident that the Roundtable can be viewed as an evolutionary process for the field of development communication.

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- 1. While the importance of communication within the development process is now broadly recognized by international development agencies, both governmental and nongovernmental, each agency has developed over the years, its own approach to development communication. These approaches are based upon the particular mandate and priorities of the agencies concerned, the perceived needs of the sector in which it mainly operates, the results of its accumulated experience over time, and its policy framework. As a result, different methodologies and terminologies have evolved which often make it difficult for agencies, even though they share a common commitment to the overall goals of development communication, to identify common ground, arrive at a full understanding of each other's objectives, or to cooperate effectively in operational projects.
- Communication activities and language are presently defined 2. with respect to a number of technical fields such as health, education, and agriculture. Each field has developed independently and is organized and equipped to communicate information through its own channels. This fragmented, sectoral approach to communication for development is threatening to create costly, parallel channels with the advent of new communication technologies and new priority areas (eg. environment, women in development). It is no longer feasible for governments to extend the separate channel approach. Instead we need to concentrate on strengthening generic communication systems - traditional and modern - and to identify the sum of these systems as a new sector in development. This represents a "paradigm shift" and to be achieved there is a need for intellectual change among policy makers, academics, and development workers. It is the role of communication professionals to lead this intellectual work if sustainable development goals are to be achieved.
- 3. Much of the discussion has been about communication in support of, and promotion for, projects and campaigns. Development Communications also has a critical role to play in the participatory processes which help to empower, engender self-esteem and self-confidence, and enhance selfreliance among the marginalized, the disenfranchised, the oppressed, and all those groups who are in an exclusionary relationship with the dominant society. It is hoped that a

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future discussion, if there is one, would explore this aspect of development communication.

- 4. Despite useful efforts undertaken to date (e.g. clearinghouse project reports and evaluations, journal articles in a variety of professional literatures), lessons learned often fail to improve the direction and outcomes of communication. A future roundtable could address solutions. For example, new technologies for diffusion clearly exist; how to better use them?
- 5. It is difficult to develop a new model or paradigm for development communication because our notions of development communication are as diverse as our concepts of development itself, and our notions of what it should be. We have those who see development communication as a means of changing attitudes, beliefs, and ultimately, the behaviour of the masses through something they like to call "social marketing" and we have those who see communication as a means of permitting people to alleviate oppression, conscientizing the oppressed at the village level, and so on. Perhaps it is more useful then, to think of strategies we can apply to development communication, rather than new models.
- 6. "Communications" has a multiplicity of meanings and as long as the field is viewed as a service to other sectors it won't be taken seriously or funded to any great degree. It needs to be formalized with a common language that is understood inside and outside the discipline.
- 7. It seems ironic that what is missing in the field of development communication is a communication strategy for positioning the field itself.

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Working Group: Summary of Salient Points

A small working group of participants convened to summarize the discussion at noon on Day 2. This review was expressed in operational and conceptual terms. In Communication and Education for Development the focus on sustainability requires:

	<u>Operational</u>	<u>Conceptual</u>
•	Organizational Motivation	
•	Institutionalization	Development of a
•	Capacity Building/Human Resource Development	new paradigm with
		a common language

- . Community-Level Networks
- . Analysis of National Capacities
- . Media Literacy

- . Indigenous Infrastructure
- . Sharing Lessons Learned

Summary of Discussion by Full Group

- Better risk analysis for sustainability
 -underlying causes of failure and success -external/internal factors
- . Building in communication components from the start
- . Formalization of the Roundtable -regular, representative membership? -make better use of the existing clearinghouse facilities
- . Communication as a process (drop the "s" on communications) -not "communication support" but "support communication"
- . Learn from other sectors such as education
- . Need for a neutral focal point for the network
- . Need to work together in countries as a case study and then formalize relationships
- . Link case studies with university studies (long term view needed)

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CONCLUSIONS

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Near the conclusion of the meeting the participants decided that it would be worthwhile meeting in 1990 to continue the development of collaboration and a common language. It was suggested that <u>FAO in Rome</u> might be the host for the next Roundtable.

For the next year David Nostbakken of IDRC offered to coordinate some activities in cooperation with other agencies, namely:

- . develop summaries of case studies where communication has been included for sustainable development (and perhaps contrast these with other cases where communication processes have not been included);
- investigate existing clearinghouse facilities and how they may be improved or better used;
- . develop an inter-agency consultants' roster;
- help to organize a roundtable at, and prepare a paper for the World Conference on Education for All in Bangkok, March 1990;
- . begin the development of a paper on the meaning of development communication from a broad paradigmatic point of view.

(It should also be noted that Alan Hancock of UNESCO has begun a project which involves the development of "a set of practical study and training materials which describe, in both narrative and audio-visual form, the principal approaches used by various agencies involved in development communications, and provide explicit illustration, through case studies, of how these approaches are put into practice". It will be of use to both practitioners and trainers. The target completion date is December 1991. It is hoped that any activities undertaken by IDRC will compliment this project.)

BACKGROUND PAPERS

- Unkept Promises: Educational Broadcasting in the Third
 World, John K. Mayo, College of Communication, Florida State
 University, May 1989
- Development Communication: A Reappraisal for the 1990s,
 <u>Emile G. McAnany and Douglas Storey</u>, Department of Radio-Television-Film, The University of Texas at Austin, May 1989

- The Asia-Pacific Project for Broadcasting and Development, Ryerson International Development Centre, July 1989

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Enquiry in Development Communication, <u>Everett M. Rogers</u>,
 Chapter 3 of Handbook of International and Intercultural
 Communication, (Eds. Asante, M. K. and Gudykunst, W. B.),
 Sage Publications, 1989

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SCOPE OF THE INITIATIVE

- Promote global debate on worldwide problem/common concern
- . Seek new alliances and commitments to meet basic learning needs
 - Conference to set a basis for cooperation and action in the 90s.
- More of the same not enough-linear expansion/Min. of Ed./basic educ as it exists at present is insufficient.
- Emphasis on <u>basic learning needs</u> demands focus on defining, in each country, in each cultural context, an essential set of basic learning needs -- what are the skills, attitudes, values and knowledge upon which all children, youth and adults can build, and through which they can acquire the capabilities to continue to learn.

-Promotion of national debate on essential learning needs.

- Flexible modes of delivery of basic education, instructional & learning techniques: - to respond to the diversity and special characteristics of the learning population;
 - provided that <u>uniform standards of learning achievement</u> are applied to all modes of delivery,
 - whether formal primary schooling or equivalent alternatives
 - whatever the delivery mechanism used to meet the basic learning needs of youth and adults.
- <u>Two-channel approach</u> to ensure the universal access of children, youth and adults to essential knowledge and skills. (primary schooling or equiv. alternatives, and youth/adult learning).
- Learning achievement, not simply access, years of schooling or certification, must be recognised as the link between basic education and individual and societal development.
- Thus each country needs to establish a national acceptable threshold level of <u>learning</u>, to be attained ultimately by all children, youth and adults.
- Targets, quantitative measurement of progress, need to be expressed in terms of the number of successful achievers as a proportion of the total population, and not by the number of enrollees or graduates.

The focus of education needs to be broadened to place formal education in the <u>broder learning context</u>, the learning process that goes on in the home, community, workplace, with peers etc. (eg.narrow schooling education abdication vs. Korean contextual approach).

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The initiative places emphasis on meeting basic learning needs as a means for reducing diparities among nations and among people within national boundaries.

It places particular emphasis on <u>enabling disadvantaged populations</u> to reduce their marginalisation through <u>equitable participation</u> in learning opportunities.

- Commitment to targetting presently-disadvantaged populations in terms of gender, economic status, location or disability.
- The initiative argues for the mobilisation of new human, financial and technological resources to respond to unmet learning needs, in the form of:
 - broader base of cooperation between government agencies concerned with human development, & increasing allocations to basic.ed. services.
 - argues for assessment of the need to <u>re-allocate resources within</u> <u>educational systems</u> to achieve appropriate balance between primary, secondary and tertiary (user fees at tertiary not primary?)
 - advocates increased partnership with government of NGOs, private sector, community and other organisations in planning and meeting basic learning needs, and in contributing to financial, material and human resource requirements.
 - <u>increased participation</u> of the people, communities, parents, in the planning and use of appropriate, decentralised learning programmes.
 - drawing together and using all <u>available channels and technologies</u> for communication, information dissemination and mobilisation to create learning opportunities accessible to all.

Meeting the basic learning needs of all requires:

- reaffirmation at the <u>national</u> level of <u>political will</u> to policies and cooperation needed to meet those needs;
- new levels of commitment and cooperation at <u>intercountry and international</u> levels;
- for the <u>least-economically developed countries</u>, significant sustained external assistance to ensure that their basic learning needs are met and that indigenous capacity for self-sufficiency in meeting basic learning needs can also be strengthened.

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THE WORLD CONFERENCE

Designed to promote debate, new alliances and new commitments , to set the basis for cooperation in the 1990s.

Who will attend (Mulroney letter).

Style of Conference - different.

- parallel activities to promote exchange, as well as ratification of Charter and Framework for Action.
 - use of audovisual means ...

THE CONSULTATIVE PROCESS

So far

- regional consultations (for regional meetings, consultation on documents, regional perspectives, and mobilisation of interest and support).
- political actions eg. OAU, SAARC.
- special studies and specialist consultations (list a few).
- country level activities/invitations.
- drafting of Charter, Framework, basic document.

Coming months

- document circulation and review (deadlines) --- January final distribution.
- mobilisation of country-level debate of issues, basic learning needs.
- key personnalities, media use, on agenda of international meetings...

Growing interest

- sponsors and co-sponsors (Sweden, Norway, AID, ASDB CIDA, IDRC, WHO, Van Leer Swiss, IADB, Commonwealth Secretariat...
- NGO network/ITFL
- Government hosts Bangladesh, Ecudor, Jordan.
- Key heads of state, special representatives.

Nigel Fisher Ottawa 21 July 1989

ROUNDTABLE ON COMMUNICATIONS AND EDUCATION FOR DEVELOPMENT

IDRC, OTTAWA - JULY 6-7, 1989

PARTICIPANTS LIST

UNITED NATIONS CHILDREN'S FUND (UNICEF)

Luis F. Rivera Chief, Communications Section Programme Division Three United Nations Plaza New York, New York 10017 Tel: (212)326-7127 Telex: 175989 TRT Fax: (212)888-7465

(

Marion Dempsey Co-Ordinator Division of Information and Public Affairs (same address as above) Tel: (212)326-7513 Telex: (see above) Fax: (see above)

William J. Hetzer Chief, Radio TV and Film Unit Div. of Information & Public Affairs (same address as above) Tel: (212)326-7290 Telex: (see above) Fax: (see above)

Sylvie I. Cohen Planning and Evaluation Officer Programme Communication Section Programme Division (same address as above) Tel: (212)326-7129 Telex: 7607848 Fax: 212)888-7465 Jack Ling Special Advisor Communications, Program Division UNICEF New York, New York 10017 Tel: (212)326-7127

UNICEF

Gary R. Gleason Senior Project Officer Office/Ofis: Sedat Simavi Sok. 20 Cankaya, Ankara Tel: (90-4) 139 59 12

Nigel Fisher Deputy Executive Secretary Interagency Commission UNDP, UNESCO, UNICEF, WORLD BANK World Conference on Education For All Three United Nations Plaza New York, New York 10017 Tel: (212)326-7132 Telex: 7607848 Fax: (212)326-7133

CANADIAN INTERNATIONAL DEVELOPMENT AGENCY (CIDA)

Nancy M. Gerein Health Specialist Social and Human Resources Development Division 200 Promenade du Portage Hull, Quebec Canada KLA 0G4 Tel: (819)997-5565 Telex: 053-4140 Fax: 819 953-3348

Danièle Blain Information Officer Public Affairs Branch (same address as above) Tel: (819)953-6060 Telex: 053-4140 CIDA HULL Fax: 819 953-4933

Charles W. Morrow Acting Director Social Dimensions Section Social and Human Resources Development Division (same address as above) tel: (819)997-1531 (Telex: (see above) Fax: 819 953-3348 Paul S. McGinnis Senior Education Specialist Education and Training Sector Social and Human Resources Development Division Professional Services 200 Promenade du Portage Hull, Quebec KIA OG4 Tel: (819)994-0163 Telex: 053-4140 CIDA HULL Fax: 819 953-3348

G.I. (Gerry) Kenney Telecommunication Specialist Infrastructure Division Professional Services Branch (same address as above) Tel: (819)994-5419 Telex: RCF 053-4140

Laura Paterson Trainee Social Dimensions Sector

OTHER AGENCIES

ſ

Philippe Van der Stichele Food And Agriculture Organization Of The United Nations Communications Officer Development Support Communications Branch Information Division Via delle Terme di Caracalla - 00100 Rome, Italy Tel: 57974254 Tlx: 610181 FAO 1

James Hoxeng Agency For International Development S & T/ED USAID WASHINGTON, D.C. 20523-1815 Tel: (703)875-4490

Alan Hancock United Nations Educational, Scientific (UNESCO) and Cultural Organization (UNESCO) 7, Place de Fontenoy, 75700 Paris, France Tel: (1)45 68 42 03 (Direct Line) (1)45 68 10 00 (Exchange) Telegrams: UNESCO Telex: 204 461 Paris Fax: (1)45 67 16 90

Bernard M. Woods Senior Communication Specialist The World Bank 1818 H Street, N.W. Washington, D.C. 20433 Tel: (202)473-4086 ŕ

OTHER AGENCIES

ľ

Tevia Abrams Senior Technical Officer Education, Communication and Youth Branch Technical and Evaluation Division UN Population Fund 220E 42nd Street New York, New York 10017 Tel: (212)850-5649

Samphe Lhalungpa Public Service Commission (PSC) Communications Adviser Corporate and Public Relations Division Public Affairs Directorate Corporate Systems and Services Branch L'Esplanade Laurier West Tower Ottawa, Ontario KIA OM7 Tel: (613)992-9565 Fax: (613)992-9352

Dennis D. Tolsma Assistant Director for Public Health Practice CENTERS FOR DISEASE CONTROL Bg 1 Rm 2047/Stop D22 Atlanta, GA 30333 Tel: (404)639-3751 FTS 236-3751

Mariette Hogue Programme Officer Education Canadian Commission for UNESCO 99 Metcalfe Street Ottawa, Ontario KIP 5V8 Tel: (613)598-4327 Fax: 598-4390 ć.

UNIVERSITIES

C

Moncef M. Bouhafa Senior Program Officer The Johns Hopkins University School of Hygiene and Public Health Center for Communication Programs Population Communication Services 527 Paul Place Mt. Vernon Centre Baltimore Maryland 21202 Tel: (301)659-6300 Telex: 240430 JHUPCS UR Fax: (301)659-6266 Daniele Brady Professor University of Laval Department of Information & Communication Pavillon Casault Ste-Foy, Quebec G1K 7P4 Tel: (418)656-5462 Home: (514)731-4705 Gary O. Coldevin Professor Graduate Program in Educational Technology Concordia University Educational Technology Development Support Communication Distance Education Montreal, Quebec H3G 1M8 Tel: (514)848-2004 Home: (514)455-5152 George A.B. Moore Chairman Department of Rural Extension Studies University of Guelph Guelph, Ontario N1G 2W1 Tel: (519)824-4120 Ext. 2241 Everett M. Rogers Walter H. Annenberg Professor University of Southern California Annenberg School of Communications University Park Los Angeles, CA 90089-0281 Tel: (213)743-7416

UNIVERSITIES

r

Ronald E. Ostman Department of Communication Cornell University 309 Roberts Hill Ithaca, New York 14853-5901 Tel: (607)255-2599

Robert S. Anderson Department of Communication Simon Fraser University Burnaby, B.C. V54 1S6 Tel: Off: (604)291-3595 Res: (604)299-9701

Tony Williamson Director Don Snowden Centre for Development Support Communications Memorial University of Newfoundland St. John's, Newfoundland A1B 3X5 Tel: (709)737-4473 Telex: 016-4101 Fax: (709)737-4569

PRIVATE SECTOR

Eric P. Young Director Manifest Communications Inc. 172 John Street Toronto, Ontario M5T 1X5 Tel: (416)593-7017

John Renner A.R.A. Consultants 102 Bloor Street West 9th Floor Toronto, Ontario M5S 1M8 Tel: (416)961-1474 Fax: (416)922-5380 Telex: 065-2812 Answerback: ARACONSULT TOR Yilmaz Zenger Zenger Limited STT Inonu Caddesi Hariciye Konagisok 1/1 Ayazpasa - Taksim Tel: Magaza: 149 81 73 145 99 33 Fax: 149 99 33

UNIVERSITIES

r

Robert Karam Senior Communications Consultant A.R.A. Consultants 102 Bloor Street West 9th Floor Toronto, Ontario M5S 1M8 Tel: (416)961-1474 Telex: 065-28142 Answerback: ARACONSULT TOR

Wayne Kines President World Media Institute Inc. 549 Besserer Street Ottawa, Ontario K1N 6C6 Tel: (613)233-4226 Publishers of "TRIBUTE"

Dario A. Pulgar Communication Consultants 2340 N. Commonwealth Apt. 206 Chicago, IL 60614 Tel: (312)404-7835

J. Mark Stiles Stiles Associates Inc. Consultants in Communications and Human Resource Development 79 Sweetland Avenue Ottawa, Ontario K1N 7T9 Tel: (613)232-3982

Maurice Bryan 23rd Century International P.O. Box 4369, Stn. E Ottawa, Ontario K1S 5B4 Tel: (613)523-7258

IDRC PARTICIPANIS/OBSERVERS

Address: International Development Research Centre Research Centre P.O. Box 8500 250 Albert Street Ottawa, Ontario CANADA KIG 3H9 Tel: (613)236-6163 Telex: 053-3753 Fax: (613)238-7230

PARITICIPANIS

David Nostbakken Director, Communications Division

Neill McKee Associate Director: Dissemination Communications Division

Clayton Bailey Head, Media Unit Communications Division

Nancy George Program Officer East and Southern Africa Communications Division

André Potworowski Senior Policy Advisor Communications Division

Sheldon Schaeffer Associate Director Population, Education and Society Social Science Division

IDRC OBSERVERS

Paul McConnell Deputy Director Information Science Division

Shahid Akhtar Associate Director Information Science Division - 9 -

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IDRC OBSERVERS CONID.

ſ

Greg Spendjian Deputy Director Agriculture, Food and Nutrition Sciences Division

Gerry Bourrier Director Fellowships and Awards Division

Richard Young Senior Program Officer, Nutrition Group Agriculture, Food, Nutrition Sciences Division

Andrea Young Planning Officer Office of Planning and Evaluation

Marc Van Ameringen Research and Liason Officer Office of the Vice President - Programs

Francoise Coupal IDRC/CIDA Liason Officer Office of the Vice President - Programs



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SUMMARY OF DISCUSSION

INFORMAL MEETING ON THE STATE OF

DEVELOPMENT COMMUNICATION TRAINING IN CANADA

International Development Research Centre Ottawa, Canada

July 8, 1989

Communications Division, International Development Research Centre, P.O. Box 8500 Ottawa, Ont. CANADA KIG 3H9

INTRODUCTION

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On July 6-7, 1989 about 40 participants from international and national donor agencies, implementing agencies, Canadian and American universities and consultant companies gathered at the International Development Research Centre (IDRC) in Ottawa to discuss major issues and possible collaboration in the field of development communication. This was the second such Roundtable on Communication and Education for Development and it was jointly hosted by IDRC and the Canadian International Development Agency (CIDA).

It was thought that the Roundtable would be an excellent opportunity to bring together Canadian practitioners and teachers of development communication together to discuss the state-of-art in our own country and so a meeting was arranged for the morning of July 8th.

PARTICIPANTS

G.A.B. (Ab) Moore, University of Guelph John Baggeley, Concordia University Gary Coldevin, Concordia University Robert Anderson, Simon Fraser University Tony Williamson, Memorial University Danièle Brady, Laval University Ronald Ostman, Cornell University Luis Rivera, UNICEF Sylvie Cohen, UNICEF Charles Morrow, CIDA David Nostbakken, IDRC Paz Buttedahl, IDRC Neill McKee, IDRC Nancy George, IDRC Eric Young, Manifest Communications Dario Pulgar, Consultant

DISCUSSION

<u>Charles Morrow</u> and <u>Neill McKee</u> started the discussion by outlining why they wanted to hold the meeting in the first place: What are the training needs in development communication for both Canadians and people from developing countries? Where should training be done? What resources now exist in Canada? How can resources be better coordinated? How can graduate work be done in a concentrated way, drawing on the talents of more than one or two people? Is there any commonality with the U.S. experience where development communication training resources are increasingly scattered and technical agencies have taken over much of project implementation? Are there enough Canadians trained in the field to meet present demands for international consultants? Would the training of more people lead to a greater awareness of the field?

Next, each participant was asked to discuss his/her perspective on the above questions from their own experience. The development communication/extension programs of the various institutions represented were described. It was generally concluded that resources remain scattered, there was little recognition for development communication, per se, in Canadian academic institutions, and that in order to be funded courses usually had to be housed in departments concerned with mass communications, distance learning and instructional technology. In addition, a proposal by Anna Stahmer for training linkages was discussed (see attached).

CONCLUSIONS

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- 1. Training for people from developing countries should be based in developing countries. We should help to build up national and regional institutions.
- 2. We should build capacity with institutional linkages between Canadian and developing country institutions. (eg. Guelph -Thailand link and Ryerson - AIBD link.)
- 3. We should investigate the possibility of establishing a Centre of Excellence in development communications in the next round of awards from CIDA.
- 4. We should make better use of the CIDA and IDRC fellowship programs for studies in development communication for both Canadians and non-Canadians.
- 5. We should draw up a list of completed Masters and PhD theses on development communication topics, identifying where the authors are now. (Ab Moore agreed to coordinate this.)
- 6. CIDA/IDRC would contribute to the above list by documenting the awards they have given to researchers who have contributed to the field of development communications, the availability of results and where the authors are now.
- 7. IDRC Program Officers and monitors of CIDA projects could play an important role in informing the group about new developments in the field. The value of these direct contacts in providing current information to researchers, at little cost, should not be overlooked.

- 8. The group would like to be informed about the North-South Study IDRC is presently undertaking in connection with its 20th anniversary. It would be useful for IDRC to provide an early opportunity to comment on it from the point of view of a communication strategy for realizing its objectives. This might involve contact with the researchers involved in the project.
- 9. Discussions should continue on how to achieve a continuing "summer school" or "summer institute" on communication and development. It might be located in Ottawa (at IDRC ?) or elsewhere in the country or in a Third World institution. It might involve the use of human resources from across Canada. Cornell's summer institute in communication should be studied carefully before launching such an enterprise so that efforts are complementary.
- 10. Since the need for "case studies" is referred to regularly, and since "case studies" would be essential for a "summer institute", the group should plan how to pull them together. A special issue of either the Canadian Journal of Development Studies or the Canadian Journal of Communication could be edited jointly by members of the group. Such a special issue could be used by successive "summer institutes" and further issues could be planned in the future.
- 11. Finally, it was decided that the group should meet again, perhaps in an expanded forum with other Canadian colleagues involved in the field. Bob Anderson offered to host such a meeting at Simon Fraser.

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by Anna E. Stahmer

1 - Training Facilities

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The thoughts outlined in the referenced letter and the agenda for day three are excellent, and I submit the following additional thoughts:

o The need for Canadian training facilities in applied communications fields is real - both for international development as well as for domestic uses of communication systems.

o Expertise in Canada is located at a number of public education institutions and in private companies, or in organizations such as the Addiction Research Foundation.

o Training and education initiatives should be flexible to allow the expertise in these different sectors to be brought together.

o The participants in such training activities are likely practising professionals who would benefit from flexible training systems, eg a mix of short intensive classroom training and of independent studies. Enough experience exists with this type of training and education system to suggest that it will work for development communication.

o A Diploma or Certificate program would be desirable.

In order to achieve such a flexible training facility I could envisage a joint diploma program being launched by a number of colleges and universities. For example, (for illustration only) Memorial might do the small scale video component, Concordia the research and evaluation component, Guelph the extension and outreach component, Ryerson the broadcast production component, Calgary or Queens the policy component, etc. Lecturers can be brought in - or internships arranged - with advertisement firms, groups such as Environics, or social service agencies which use communication effectively.

I could also see that the classroom components of the programs be scheduled over a number of summers (each 3-4 weeks in length), which will make it easier for working professionals to participate. Research, Independent Studies and Fieldwork can be defined during the summers and carried out by the participants at their place of work and at home base.

At the Ryerson International Development Centre we discussed this type of approach to training in development communication. I could see that Ryerson has the institutional flexibility to operate as the umbrella organization for such activity, ie the one which would co-ordinate curriculum development and co-ordination and grant the diploma/certificate.